Note: You must read all installation & operation instructions prior to assembly and use of this unit.
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Thank you for selecting Steam Planet Corp Computerized Steam Rooms.

In order to operate and use the product properly, please follow all instructions provided in this User’s Manual. Our company reserves the right to change the Manual at anytime. The manual takes effect the date it's published. This manual shall prevail if there is any difference between this and previous documents and manuals.
NOTICE TO INSTALLERS

1) The distance from the ground to the ceiling has to be minimum of 3.9” higher than the height of the steam room.

2) The water pressure has to be more than 3kg/cm² (47-72 psi) and, if the pressure is lower than required, you may install a booster to the water supply.

3) Please use a 20-amp 220V GFI breaker for the electrical connection.

4) We advised to have an access panel installed on the side of the electrical/water connections for maintenance and service.

5) In the parts box is a roll of a foam type tape with one side that has an adhesive on it. This should be placed in the bottom channels of the base where the glass panels rest.

*Manufacturer reserves the right to change specs or features at anytime. Please check to confirm details. 1-866-783-2661*

PACKING NOTE:

(1) When first opening the boxes, please make sure everything is in good condition, especially if any visible damage has been done to the package, please contact Steam Planet immediately with photographic documentation of the damage.

(2) Make sure all water and electrical components are up to local and national standards.

(3) Two installers are required for these units.

(4) Here are the tools you may need for installation:

- Rubber mallet
- Wrench
- Level
- Tape measure
- Screwdriver
- Pencil
- 4mm Allen wrench
PRODUCT FEATURES

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>MA6020</th>
<th>MA6023</th>
</tr>
</thead>
<tbody>
<tr>
<td>3kW Quick heating Self-Draining Steam Generator w/Steam Aromatherapy Cup</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Multiple Body Massage Jets</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Hand-held Shower w/ Various water massage settings &amp; adjustable height bracket</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>8 inch wide water-drenching Rainfall Shower</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Thermostatic / Anti-scald Faucet</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>“Special Process” Black Tempered Glass walls and front Clear Glass</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>FM Radio</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Wireless transmitter (optional extra) transmits from any electronic device</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Hand held Remote control for entire panel control</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>“Chroma-therapy” LED multiple Color Lighting</td>
<td>✔</td>
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<tr>
<td>Waterproof Oak Shower Grid</td>
<td>✔</td>
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<tr>
<td>Removable Bench</td>
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<td>Circulation Fan</td>
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</tr>
<tr>
<td>Accessory Rack</td>
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</tr>
<tr>
<td>Phone</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Hinged door</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Stone composite base included</td>
<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Assembles from inside the unit</td>
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<td>✔</td>
</tr>
<tr>
<td>Left / Right Models Available</td>
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<table>
<thead>
<tr>
<th>Model</th>
<th>Voltage</th>
<th>Power</th>
<th>Frequency</th>
<th>Length</th>
<th>Width</th>
<th>Height</th>
</tr>
</thead>
<tbody>
<tr>
<td>MA6020</td>
<td>220V</td>
<td>3kW</td>
<td>50-60Hz</td>
<td>1090mm / 43 Inch</td>
<td>800mm / 31.5 Inch</td>
<td>2184mm / 86 Inch</td>
</tr>
<tr>
<td>MA6023</td>
<td>220V</td>
<td>3kW</td>
<td>50-60Hz</td>
<td>900mm / 35.4 Inch</td>
<td>900mm / 35.4 Inch</td>
<td>2184mm / 86 Inch</td>
</tr>
<tr>
<td>MA6027</td>
<td>220V</td>
<td>3kW</td>
<td>50-60Hz</td>
<td>1500mm / 59 Inch</td>
<td>813mm / 32 Inch</td>
<td>2184mm / 86 Inch</td>
</tr>
<tr>
<td>MA6028</td>
<td>220V</td>
<td>3kW</td>
<td>50-60Hz</td>
<td>1500mm / 59 Inch</td>
<td>1016mm / 40 Inch</td>
<td>2184mm / 86 Inch</td>
</tr>
</tbody>
</table>
PACKING LIST

Glass angle bracket installation instruction
A. Glass panel
B. Threaded Connector
C. Angle Bracket
D. Connecting Bolt

Hinge installation instruction
A. Hinge
B. Glass door
C. Gasket
D. Screw
E. Allen wrench

SECTION PICTURE OF RUBBER SEAL
A. Half-moon shape seal  B. Corner seal  C. Magnetic seal  D. Door bottom seal

GLASS
A : Glass A—Main Panel, Black
B : Glass B—Back Panel, Black
C : Glass C—Side Panel, Black
D : Glass D—Top, Black
E : Glass E—Front Clear Panel with Black Stripe
F : Glass F (M-A6027/6028 only)—Front clear Panel with Black Strip
G : Glass G—Clear door, black strip on top.

*Diagram shows Right-hand unit, hinges are located on different side for different models.

1-866-783-2661 Customer Service
**ROUGH-IN DIAGRAMS**

*Note: All diagrams below are for right hand units only. Please reverse for left hand units.*

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**Table: Specifications**

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cold water in</td>
<td>A. Cold water in</td>
</tr>
<tr>
<td>Power jack (AC30A)</td>
<td>B. Power jack (AC30A)</td>
</tr>
<tr>
<td>Hot water in</td>
<td>C. Hot water in</td>
</tr>
<tr>
<td>Rated voltage</td>
<td>AC220V</td>
</tr>
<tr>
<td>Rated power</td>
<td>50/60Hz</td>
</tr>
<tr>
<td>Rated frequency</td>
<td>3KW</td>
</tr>
</tbody>
</table>
WATER AND ELECTRICITY INSTALLATION INSTRUCTION FOR ALL MODELS

(1) Water: Two water lines for cold and hot water respectively ½-inch National Pipe Thread (NPT).


TECHNICAL INFORMATION

- **Materials**: Tempered Glass
- **Power Supply**: 3KW 20amp, 220V
- **Steam Ready**: 2-5 MIN

ELECTRICAL INFORMATION

- 1 dedicated 12-2 line for steam (line 1, line 2, and ground)
- Single-phase three-wire 220 volt, 20 amp GFCI breaker
- The length of the wire for the machine is 1.5m (adjustable); it can be changed to a suitable length.
- Connect the overhead light, speaker, fan, CD, telephone according to the tags on the wires.
- Do not connect the wire “O3” to anything.
- Connect main power supply.

PLUMBING INFORMATION

- The unit is equipped with 3 ft. hot and cold, metal braided water supply hose with ½-inch national pipe thread to connect from faucet/manifold (Manifold is located. 4 ft. high on rear of unit) to the shutoff valves (should be installed where they can be accessed). **Note**: base edge sets directly against back and sidewall. Do not install any pipes along walls as to impede the base from setting flush against them.
- Install hot and cold shutoffs with ½-inch male national pipe thread (not included). Install shutoffs where they can be accessible.
- Access panel near controls, pumps, and jets is recommended
- **Drainage**: It is advised to have base onsite before preparing drain location. The diameter of the drain hole should be larger or equal to 40mm (1.6 inches).
- **Note**: The flexible drain hose included with this unit is for installation into a floor drain only. Substituting the existing drain setup for a setup of the installers’ choice will not void the warranty of the unit as long as there is no evidence of misuse or damage to the base...
- All fixtures and fittings must be checked for tightness as they may have been loosened during transport

GENERAL INFORMATION

- Connect hot and cold supplies and make all electrical connections just before unit is set into place.
- Units come broken down in panels and are assembled with screws, nuts and bolts on site.
- This unit assembles from the inside for convenience.
- **Note**: All shower bases are a man made stone composite and may need to be set in mortar for leveling purposes.
- It is advised to have base onsite before preparing drain location
- Access panel area recommended
- **Manufacturer reserves the right to change specs or features at anytime. Please check to confirm details. 1-866-783-2661**

Caulk all needed seams and joints with 100% silicone caulk.

DRAIN INSTALLATION FOR ALL MODELS

For glass steam room and shower room with 150mm shower tray:
A: Glass A
B: Steam Generator Drain
C: Shower Drain
D: Shower tray
INSTALLATION INSTRUCTIONS FOR MA6020 & MA6023

*Note: Silicone joints & seams where needed*

**Note:** Determine the drain setup. There needs to be a 3/8 inch diameter hose connected from the steam box to the main drain.

1. Place shower tray in the corner where it will be permanently located. **Note:** The handing (R/L) of your unit determines which side the mounting plate goes (ie: A right handed unit has the mounting plate on the right side).

2. In the parts box is a roll of a foam type tape with one side that has an adhesive on it. This should be placed in the bottom channels of the base where the glass panels rest.

3. Make sure the installation holes for the electric parts and the steam generator are lined up with installation holes; connect it with M6X25 Hex bolts.

4. Insert the half-moon shaped rubber seals (shown in picture below) onto the left, right and top edge of glass A.

5. Install angle brackets over the installation holes of glass A, connect with connector bolts (make the connection snug, but loose enough to make adjustments.) Connector bolt caps will be installed when final tightening is complete. Connect water supply lines and electrical lines.

6. Place bottom edge of glass A into the slot on the base as shown. A small amount of soap or lubricant on the gaskets will help with installation. Helpful hint: install the shelf brackets to back panel before positioning in base. See section 3.19 for more info.

7. The wires for the fan, speaker, and light are labeled. Make the corresponding connections from the accessory to the wire coming from the control box. *Note: Be cautious when making this connection. The pins of the connector can easily bend if connected improperly!*

- A: Wire for control panel
- B: Temperature Sensor
- C: Wire for speaker/fan/light
- D: Speaker
- E: Fan
- F: Lights
- G: Connecting terminal for light/fan/speaker
- H: Control panel connecting terminal
8. Install the angle bracket to the holes on glass B (black back panel). Connect with screw. Tighten snugly, but leave enough tension to adjust. Insert the corner seal on the left side of glass B. **Note:** Attach glass shelf brackets to back of panel before proceeding.

![Diagram]

9. **(MA6020, MA6027 & MA6028) NOTE:** Attach glass shelf brackets to the holes in glass B.

10. Place the bottom edge of glass B into the slot on the base as shown below. Align the holes and connect with angle brackets. Connect to glass A.

![Diagram]

11. Insert the corner seal to the right edge of glass C, then install angle brackets to the glass panel (C). Tighten snugly, but leave enough tension to adjust. Refer to picture below. Install glass shelf brackets on panel C before moving forward.

![Diagram]

12. Place glass C into the slot onto the base and insert into the corner seal of glass B. **Note:** Glass B is the black panel, and glass C is a black panel. Line up the installation holes and connect glass B and glass C.

![Diagram]

13. Assemble the half-moon shaped seals on the sides a, b, and c of glass D (top). See illustration below. Attach angle brackets to glass panel D.

![Diagram]

14. Place glass D (top) on the top of the unit, align connecting holes with glass D to glass panels A, B, and C. Use M6X10 connector bolt to connect. Please refer to illustration below.
15. Connect the rainfall showerhead water line to faucet, screw in. Also, connect the light, fan and radio. Then locate the middle water pipe, which is under the faucet, and connect it to the steam box water inlet. Secondly, connect the black steam line, which is on the side of the steam box, to the steam outlet. Connect steam box drain line to the steam outlet drain. Finally, connect the cold and hot water lines to the water manifold, the red one is for hot water, while the blue is for cold.

A: Steam outlet  
B: Main Control box  
C: Black steam hose (insulated)  
D: Diverter  
E: Rainfall shower head supply  
F: Hose clamps  
G: M4×25 screw  
H: Hose clamp

At this point, you should have all electric & water features connected!

16. (M-A6020 & M-A6023 ONLY) Align glass E in slot of base, align the installation holes of glass E to the holes of Glass D and Glass A. Glass E has a black stripe long the top and side. Use the Angle Bracket & Connector Bolt; apply connector bolt caps after final adjustments. Attach the Door Panel G that has a black stripe along the top.

17. (MA6027 & MA6028 ONLY) Attach glass panel E which has a black stripe across the top and side to glass panel D and A.

18. (M-A6027 & M-A6028 ONLY) Insert the corner seal and corner brackets on the left side of glass F (will have holes for door hinge) attach to panel D & C with angle brackets and connector bolts. Attach door hinges and door Panel G.

19. Put the wood floor grids in the shower tray and benches in the unit. Attach flexible waterline to outlet on panel A and the other end to the handheld shower wand. Attach to the bracket. *Note: the hex nut of the water line goes on the panel outlet.*

20. Attach handle to the door and shelves to panels B and C.

21. Steam Cup Connection Diagram

A: Steam outlet  
B: Steam line Connector  
C: Glass  
D: Steam hose
HANDLE ASSEMBLY

TRIM FLANGE ATTACHMENT
Position Flange (A) on the Valve (B) with drain hole (C) at the bottom. Place Protective Washer (D) on the short end of the reversible Retainer Sleeve (E). Screw Retainer Sleeve (E) onto threaded section of the Stem and Bonnet (G). Tighten Retainer Sleeve (E) by hand until Flange (A) is snug to finished wall surface. If the short end of the Retainer Sleeve (E) is too short, reverse it to use the longer end.

HANDLE ATTACHMENT
Screw Stem Extender (A) onto the Valve Stem (B). Thread the Set Screw (C) into the Handle and thread it in only three or four turns. With valve in CLOSED position, place handle (D) onto the Steam Extender (A) and tighten the Set Screw (C) by using the Hex Wrench (E) that is provided.

Make sure Set Screw (C) is securely tighten to handle (D).

TEMPERATURE ADJUSTMENTS
Adjustment gear (A) is factory-set to prevent stem from reaching full hot position. To adjust stem rotation: remove adjustment gear (A). rotated steam (B) counterclockwise to determine a maximum desired temperature. Replace gear aligning adjustment stop (C) to stem tab surface (D) to stem (B) cannot move beyond adjustment point.
MAINTENANCE & CARE

Disassembly:
1. Replacement parts may be available at Lowes or Home Depot.
2. When replacement parts are not available, please write or call Price Pfister Consumer Service.
3. Always turn off water and release pressure before working on your faucet.

Note: Trim Care

Cleaning instructions:
For all Handles and decorative finishes, use only a soft damp cloth to clean and shine. Use of polish, detergents, abrasive cleaners, organic solvents or acid may cause damage. Use of other than a soft damp cloth will nullify the warranty.

Trim products which contain porcelain or other similar substances are not acceptable for public areas or commercial use. Installation of said trim is at users risk!

TROUBLESHOOTING TIPS

Temperature or flow does not remain consistent.
The cartridge assembly (D) may need cleaning. Shut off water supply. Remove handle assembly (A), unscrew retainer sleeve (B) and remove flange (C). Remove cartridge assembly (D) and inspect cartridge (E) and inlets for debris or sediment and flush with water. Reassemble the whole unit and test. If problem persist you may need to replace the cartridge.

Sleeve (B) is too short.
Extension kid 910-563 is available at a nominal charge for valves which have been roughed-in too far back in the wall. The kit contains a one inch stem extension, and a sleeve which is one inch longer than the 972-300.

☆ Dripping from either the tub spout or shower head.
Clean the cartridge assembly (D). check to ensure the two oval O-Rings (F) on the back of the cartridge (E) are in place. Reassemble cartridge, stem and bonnet assembly and handle. Turn on the water and test. Of the unit still leaks, replace the cartridge (E).

☆ Make sure that both hot and cold water inlets are turned on.

☆ Water flow is very low.
Check the cartridge assembly (D), for debris. Sediment where the water enters the shower head (G) can also cause this symptom.

☆ Water starts out hot and becomes cooler as handle is rotated counter clockwise.
This is a potentially hazardous situation and should be corrected before using the unit. Check the hot and cold inlet positions (hot-left, cold-right). If you have a back to back installation, (where hot and cold inlets are reversed) refer to valve body instruction sheet for back to back installation.

☆ Water flows from the shower head while filling the tub.
Check the position of the valve body (J). The letters SHWR should be vaze into the top and TUB on the bottom.

☆ Water doesn’t get hot enough.
Remove hand (A), sleeve (B) and flange (C) and then refer to valve body instruction sheets for adjusting temperature range.

☆ Water flows from the tub spout while using the shower.
The seal inside of the diverter mechanism may have become dislodged. The spout (H) may need replacement.

☆ CLEANING CARTRIDGE
If temperature or flow does not remain constant, the cartridge assembly (A) must be cleaned. Shut-off water supply. Remove trip assembly (not shown). Remove screws (C), backup plate (B) and cartridge assembly (A). inspect inlets for sediment and flush with water. Inspect O-rings (D & E) for damage. Re-install cartridge assembly (A) and backup plate (B) then turn on water supply. If the problem persists replace cartridge assembly (A).

CAUTION: Do not disassemble cartridge (A).
**FAUCET FUNCTION AND USAGE**

- Water Diverter handle
  - Turn the diverter handle according to the signs marked on its face.
- When you use the hand held shower, turn the knob to the hand held shower sign;
- When you use the massage jets, turn the knob to the back massage sign.
- When you use the rainfall shower head, turn the knob to the rainfall shower sign
- Cold Water and Hot:
  - Turn the faucet to left and right to increase/decrease the water temperature.

**CLEANING AND MAINTENANCE**

1. Liquid detergents and soft cloth should be used. DO NOT clean with acetone and ammonia detergents on fixtures. Do not use detergents with formic acid or formaldehyde. Do not use any abrasive cleaners.
2. Mineral deposits/scaling on surface can be cleaned by soft cloth with heated vinegar.
3. After every 30 uses, we suggest you to clean the steam generator.
   - Make a solution mixed with 1.5-1.7 liter of warm water and 5-10 grams of citric acid. Or, use straight white vinegar. Pour the solution into the steam generator through the cleaning valve on the inside of the shower. Turn it on after 8 to 10 hours; wait for it to be discharged as steam.

**USING THE STEAM GENERATOR CLEAN OUT VALVE**

Shut off the water supply to the unit, if you don’t when you unscrew the cover water will spray all over. Unscrew the cover to the valve, Have the cleaning solution ready  White Vinegar or Citric Acid about 2 to 3 cups
Start steam generator – (set the temperature to the highest) the water valve will open and will allow you to pour the cleaning solution into the valve. The valve will open and close several times to fill the steam generator. Keep filling the valve, once the tank is full the valve will stop opening and closing, shortly after steam will start to come out the steam outlet. As the solution is used the valve will start to open and close again. Let it cycle a few times and keep filling the valve. After the steam Generator has been running a few minutes, shut off the power AT THE CIRCUIT BREAKER. If you use the key pad, the steam generator will drain after a few seconds and the solution will not have had enough time to work. After 30 minutes or so, replace the cover on the valve, turn on the water supply and power and start the steam Generator as usual. You can let the unit run for about 1 minute, shut off the power (at the keypad) and wait about 10 minutes for the solution to drain from the steam generator. After that, you use the unit as usual.

**General**

1. User’s electric must meet national safety standard for voltage and frequency. Power supply shall be consistent with the parameters marked on the product.
2. The ground should always be connected to the system.
3. We advise to use a water filtration system for the steam generator unit. One Recommended filtration system is Whirlpool WHKF-DWHV.
BF1101 CONTROL SYSTEM FOR MA602X SERIES

1. Time & Temperature setting
2. Rainfall shower
3. Body Massage Jets
4. Top light
5. Time / Temperature Increase
6. Time / Temperature Decrease
7. Circulation Fan
8. Back light (not active for this model)
9. Sauna (not active for this model)
10. Radio on/off and CD connection
11. Radio frequency -Up
12. Volume Increase
13. Radio frequency Memory
14. Steam ON/OFF
15. Radio frequency -down
16. Volume decrease
17. Remote sensor
18. Telephone
19. Power on/off

- **Note:** Sauna key does not have any functions for this model
- **Note:** Rainfall shower head and body jets are controlled by manifold only
- **Note:** “B” light does not have any functions for this model
- **Note:** Rainfall shower and body massage jets are electronically controlled.
DESCRIPTION OF FUNCTIONS
Not in the same order above

1. **ON/OFF Key**
   Under ON state, press “ON/OFF” Key on the panel to start the system, and the top light is turned on, all functions are activated on the panel, the back light is on, LCD shows the ambient temperature and all icons are lit; press the “ON/OFF” to shut off the system.
   Press other keys except “ON/OFF” key under standby and OFF state, the backlight will come on, if the systems is not turned on, the backlight will be turned off in 30 seconds.
   Following functions are available when the system is on:

2. **Circulation Fan:**
   Press key on the panel to start the fan the icon will light up on the LCD screen. Pressing the fan key again, will shut down the circulation fan. This function circulates the steam throughout the enclosed shower space. No special exhaust needed for this function.

3. **Steam Temperature and Time Setting:**
   Press TIME & TEMPERATURE key on the panel so that temperature icon is on the screen, system will enter into steam temperature setting state. Press “+” or “-”key to increase or decrease temperature. The temperature range is 25-60°C (77-140°F); press this key again to enter into time setting state. The time range is 1-99 minutes. If time or temperature is not adjusted within 5 seconds, the system will automatically recover to display room temperature.

4. **Steam:**
   Press key on the panel. The default steam time is 45 minutes, and the highest temperature is 45°C (113°F). By pressing the steam key again, the steam system will shut off.

5. **CD/FM Function:**
   Press key on the control panel or remote to activate the FM Radio, the corresponding icon will light up on the control panel. The system will automatically switch to the previous frequency. Pressing this key the second time, will switch the function to CD mode. The display will show the corresponding icon. Pressing the again will shut off the system.

6. **Volume Adjustment:**
   When the speaker is ON, pressing the “+” or “-” on the key panel to increase or decrease the volume. When changing the volume, the LCD monitor will display the corresponding changes.

7. **Frequency or Channel Adjustment:**
   When the radio is ON, press the “TUN” key to adjust the frequency (radio channels). Pressing the “+” or “-” button once, will increase or decrease the frequency by 0.1MHz, holding it for 1 minute will automatically search channels. The search will stop once the next station is found, and the LCD panel will display the corresponding channel. When the system displays channel, press “+” or “-” key to adjust channels, the range is 1-25 channels.

8. **MEM, HZ, CH Selection Key:**
   When radio in ON, press “MEM” key to select radio frequency (H) or channel (CH). Hold this key to store the correct frequency into channel, LCD display will show “MEM” when stored.

9. **Telephone Function** *(Operational only when is plugged in or available):*
   When there is an incoming call, telephone will ring, system will automatically shut off the radio/CD. Press key on the panel to stop the ring and receive the phone call. LCD display will show the telephone icon; also, the shower functions will automatically shut off. Press phone key again to end the call. (You cannot dial out)

10. **Mood Light:**
    Top light will turn on when the system is activated. Press the Light key on the panel or remote control to turn on or turn off the mood light.
• **Note:** Sauna key does not have any functions for this model
• **Note:** Rainfall shower head and body jets are controlled by manifold only
• **Note:** “B” light does not have any functions for this model
• **Note:** Rainfall shower and body massage jets are electronically controlled.
## TROUBLESHOOTING

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Reason</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unit does not start</td>
<td>1. Power line is not connected properly.</td>
<td>1. reconnect the power supply</td>
</tr>
<tr>
<td></td>
<td>2. Insufficient power supply.</td>
<td>2. Power supply must reach 50/60Hz – 220V</td>
</tr>
<tr>
<td></td>
<td>3. Fuse is damaged</td>
<td>3. Replace the 2A fuse</td>
</tr>
<tr>
<td></td>
<td>4. Current circuit breaker is damaged.</td>
<td>4. Replace the circuit breaker.</td>
</tr>
<tr>
<td>Switch failure</td>
<td>1. Current circuit breaker tripped or damaged</td>
<td>1. Replace the circuit breaker or reset.</td>
</tr>
<tr>
<td></td>
<td>2. Short circuit</td>
<td>2. Recheck the circuit.</td>
</tr>
<tr>
<td>Automatic shutdown</td>
<td>1. The intake valve or drain valve is damaged</td>
<td>1. Replace the intake valve or drain valve.</td>
</tr>
<tr>
<td></td>
<td>2. The drain for the drain valve is jammed.</td>
<td>2. Clear out the drain pipe.</td>
</tr>
<tr>
<td></td>
<td>1. Electric components were damaged.</td>
<td>1. Repair or replace the corresponding components.</td>
</tr>
<tr>
<td></td>
<td>2. Electrical circuit is worn out.</td>
<td>2. Replace circuit breaker.</td>
</tr>
<tr>
<td>No steam</td>
<td>1. No water supply</td>
<td>1. Wait for the water supply to start</td>
</tr>
<tr>
<td></td>
<td>2. Water pressure is too low</td>
<td>2. Install Pressure pump</td>
</tr>
<tr>
<td></td>
<td>3. The heating element of the steam generator is damaged</td>
<td>3. Replace heating element</td>
</tr>
<tr>
<td></td>
<td>5. Steam pipe is jammed or broken</td>
<td>5. Clean out the jammed materials or replace the pipe.</td>
</tr>
<tr>
<td></td>
<td>6. Heating time is not set</td>
<td>6. Set Steam timer</td>
</tr>
<tr>
<td></td>
<td>7. Temperature in the unit is higher than the set steam temperature setting</td>
<td>7. Raise the temperature on the keypad/ remote</td>
</tr>
<tr>
<td>Automatic Protection</td>
<td>1. Water pressure is too high</td>
<td>1. Lower water pressure</td>
</tr>
<tr>
<td></td>
<td>2. Intake valve or drain valve is jammed</td>
<td>2. Clear out jamming material in intake and drain valves</td>
</tr>
<tr>
<td></td>
<td>3. Drain pipes and drain is jammed</td>
<td>3. Clean out the drain pipe</td>
</tr>
<tr>
<td></td>
<td>4. Steam pipes are jammed</td>
<td>4. Clear out the steam pipes</td>
</tr>
<tr>
<td>No sauna</td>
<td>1. Heating element is damaged</td>
<td>1. Replace the heating element</td>
</tr>
<tr>
<td></td>
<td>2. Circuit board or the component is damaged</td>
<td>2. Replace circuit board</td>
</tr>
<tr>
<td>Temperature is too high</td>
<td>1. Preset temperature is too high</td>
<td>1. Adjust the temperature lower</td>
</tr>
<tr>
<td></td>
<td>2. Temperature sensor is damaged</td>
<td>2. Replace the sensor</td>
</tr>
<tr>
<td>Steam is Shutting off</td>
<td>1. Preset time ran out</td>
<td>1. Reset the time</td>
</tr>
<tr>
<td></td>
<td>2. Preset temperature is too low</td>
<td>2. Increase the temperature on keypad/remote</td>
</tr>
<tr>
<td></td>
<td>3. Heating element is damaged</td>
<td>3. Repair or replace the heating element</td>
</tr>
<tr>
<td>Water from steam outlet</td>
<td>1. The water level sensor is damaged</td>
<td>1. Check the sensor</td>
</tr>
<tr>
<td></td>
<td>2. The water level circuit is not working</td>
<td>2. Check the water level circuit</td>
</tr>
<tr>
<td>Audio not working</td>
<td>1. No signal</td>
<td>1. Readjust for FM signal</td>
</tr>
<tr>
<td></td>
<td>2. Volume not high enough</td>
<td>2. Increase the volume</td>
</tr>
<tr>
<td></td>
<td>3. Speaker is damaged</td>
<td>3. Replace the speaker</td>
</tr>
<tr>
<td></td>
<td>4. Antenna is loose/no signal</td>
<td>4. Connect the antenna and adjust the direction</td>
</tr>
<tr>
<td></td>
<td>5. Circuit board is damaged</td>
<td>5. Replace circuit board</td>
</tr>
<tr>
<td></td>
<td>6. Circuit is loose, or there is no contact</td>
<td>6. Re-plug the circuit component or replace</td>
</tr>
<tr>
<td>Screen problem</td>
<td>Problem with the control cable</td>
<td>Check the control cable, release and re-plug. Note: align arrows and plug tightly</td>
</tr>
<tr>
<td>Water &amp; Drain Valve problem</td>
<td>Water level control cable is not properly connected</td>
<td>Check the water level control cable between steam generator and the electrical box. Release the screw and re-plug in the head.</td>
</tr>
</tbody>
</table>